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Aug 31st 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am a 63 year old, very elliterate (sp) woman with parkinson's disease. I have been with info strucutor since i have been on the net when we still had dial-up. The tech support team has spent up to 2 hours on the phone to help me figure out the problem. Now they have it where they can take over my computer to see what is going on, and that is a life saver to me.

I also like the fact that they are local. I can call them local when I break down.

I guess we are consider us rural.

But i just like the service i get from them.

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